

November 1, 2007

MDS Diagnostic Services Is Now LifeLabs

Dear Patients

We're changing our name and our look!

For nearly 50 years we've served communities across Canada, delivering laboratory test results that help physicians better diagnose their patients and work with them to prevent, treat and manage illness. For much of that time, we've operated under the name MDS.

In February 2007, we informed you that we would be changing our name as a result of the sale of our company to Borealis Infrastructure, a division of OMERS, one of Canada's largest and most respected pension plans. In choosing a new name for our business, we held focus groups with employees, patients and physicians over the course of many months.

'LifeLabs' – our new name is inspired by comments we received about the vital role laboratory tests play in improving people's quality of life. It serves as a constant reminder of the dedicated people behind our tests, the health professionals they support and the lives they touch each and every day. We are proud of all that our new name represents and we are pleased to share it with you.

Over the coming weeks and months you may notice a change in our building signs, courier vehicles and employee uniforms, as we integrate our new name into our business. You can be assured that **only our name and logo are changing**. We will continue to offer the same access to the same quality services, delivered by the same caring and experienced staff.

In addition, we want to inform you that your personal health information will remain with the LifeLabs business. This information will continue to be handled in accordance with applicable privacy legislation and our established privacy policies and practices.

If you have any questions concerning either our name change or our change in ownership, please ask to speak with the Supervisor for the location you are visiting.

We look forward to continuing to serve you under our new name – **LifeLabs**.

Sincerely,

LifeLabs Management and Staff